



TERMS AND CONDITIONS

BY ORDERING FROM US YOU CONFIRM YOU HAVE READ THIS TERMS AND CONDITIONS AND DISCLAIMER!

1. PURCHASE AND DELIVERY PROCEDURE:

i) Payment can be made through Credit Card, PayPal, Direct Bank Transfer, FPS, Alipay HK, PayMe.

ii) If you choose to make payment through Direct Bank Transfer, FPS, Alipay HK, PayMe:

- Please make payment within 24 hours after the order is confirmed.
- Send us Proof of Payment through WhatsApp (6087-3331).
- We will confirm with you once the payment is received.

iii) Upon receipt of payment, the order will be scheduled for production. Under normal circumstances, the product will be dispatched within 1 week after payment is confirmed.

iv) All orders will be shipped to addresses in Hong Kong. A delivery fee of \$30 will be charged per order. The delivery fee will be waived for net purchases of HK\$800 or above for each order. The aforementioned charges and free delivery are applicable only to domestic standard express services provided by SF Express. We may not be able to accommodate other delivery requests, and additional charges may apply.

2. CANCELLATION POLICY:

If payment is not made within 24 hours after the order is submitted, the order will be automatically cancelled without notification. Please note that we do not accept order cancellations once payment is received.

3. SAFETY AND ALLERGY GUIDELINES:

As Jan's Aesthetics of Nature ("JAN") products are hand-made using naturally derived ingredients, the texture may vary slightly between different batches of products.

Please note that individual results from JAN's products may vary depending on factors such as skin type, sensitivity, age, medical history, skincare history, as well as how the product is stored and applied.

It is important to be aware that JAN's products are made with naturally derived ingredients, which, in rare cases, may cause skin reactions in susceptible individuals.



If you have sensitive skin or are uncertain about your skin's sensitivity, please perform a patch test before using the product. Additionally, if you have any cuts, infections, or other skin conditions, please consult your doctor before using the product.

All JAN products are intended for external use only.

To maintain product quality, store all products in a dark, cool, and dry place. Please note that changes in temperature and humidity can affect the texture of the product.

If you experience any adverse skin reactions, discontinue use immediately and rinse the affected area with cool water. If symptoms persist, please contact your doctor immediately.

4. LEGAL DISCLAIMER:

The information provided on this webpage is intended as a guide. While every effort has been made to ensure the accuracy and currency of the information published on this site, JAN cannot guarantee the accuracy of all information and accepts no liability for any omissions or errors. Customers should always assess the suitability of a product for their intended use. JAN assumes no legal responsibility or liability for any unlikely adverse consequences resulting directly or indirectly from the use of our products.

The English version shall prevail in case of any discrepancy or inconsistency between the English version and its Chinese translation.



條款及細則

顧客於本店購物時代表已明白及閱讀並明白此條款及細則及免責聲明

1. 購物及送貨流程

i)閣下可使用信用卡、Paypal、銀行過數、轉數快（FPS）、支付寶香港、或 PayMe 支付帳單

ii) 如使用銀行過數、轉數快（FPS）、支付寶香港、或 PayMe 支付帳單

- 請於下單後 1 天內付款

- 請把入數證明以 WhatsApp (6087-3331) 發給我們

- 我們收到款項後會跟您確認

ii) 確認收款後，您的訂單便會加入下一個生產期。在正常情況下，產品會於付款被確認後一星期內寄出。

iii) 訂單只限寄香港地址。每張訂單，我們會收取 30 港元運費。淨訂單金額達 800 港元，運費將獲得括免。以上收費及運費括免只適用於順豐速運的本地標準快遞服務。如有其他運輸要求，我們將不會處理或會收取附加費用。

2. 訂單取消

請於下單後 1 天內完成付款。如於限定時間內未能收到款項，你的訂單將會被自動取消，我們並不會事先通知。訂單於付款後便不能取消。



3. 安全及敏感指引

Jan's Aesthetics of Nature ("JAN") 的產品使用天然材料製作而成，因此每一批產品的質量有可能有輕微的不同。每個人在使用 JAN 的產品後均有機會出現不同的效果，這有可能因為皮膚性質的差異、敏感度不同、年齡、病史、過往護膚過程、甚至產品的儲存和使用方法等原因影響。

JAN 的產品使用天然材料製作而成。然而，在極少的情況下有些客人仍有機會出現一些皮膚反應或過敏。

本店建議如顧客的皮膚容易過敏或不確定自己皮膚狀態，請先在小範圍做皮膚過敏測試及瞭解自己肌膚的敏感源。如肌膚上有傷口或皮炎等，請先諮詢醫生意見。

本店的所有產品均為外用。

本店的所有產品均需擺放於陰涼、乾爽地方。產品有可能受到溫度或濕度的影響而變質。

如使用任何產品後感到任何不適，請即停止使用並以清水沖洗被影響的皮膚範圍。如不適情況持續，請及早就醫。

4. 免責聲明

本網站所提供的資料只供參考。儘管我們已盡力確保於本網站登載的資訊均為正確及最新，但 JAN 並沒有就本網站資料的準確性、適用性、可應用性或完整性作出任何陳述。對於使用或依賴本網站上的資料或任何其他在本網站登載或連接到本網站的資料所造成的任何損失或損害賠償，本店概不承擔任何法律責任，包括但不限於任何錯誤、誤差、紕漏、侵權、誹謗、虛假陳述或其他可觸犯或導致任何申索或投訴的資料或紕漏。JAN 無論在任何情況下不會為顧客皮膚不適（任何原因）而付上任何法律責任或賠償。

若英文版本與其中文翻譯有任何不符或不一致之處，應以英文版本為準。