



TERMS AND CONDITIONS

BY ORDERING FROM US YOU CONFIRM YOU HAVE READ THIS TERMS AND CONDITIONS AND DISCLAIMER!

1. PURCHASE AND DELIVERY PROCEDURE:

i) Payment can be made through credit card, Paypal, bank transfer or FPS

ii) If you choose to make payment through bank transfer or FPS

- Please make payment within 3 days after order is confirmed;
- Send us the deposit slip or other proof of payment through WhatsApp or Signal (6087-3331) or email (contact@janshk.com);
- We will confirm with you when payment is received;

ii) Upon payment is received, order will fall to next scheduled production. At normal occasion, product will be sent within 1 week after ordering and payment is completed.

iii) All order will only be sent to address in Hong Kong. Delivery fee of \$30 will be charged per order. Delivery fee will be waived for net purchase of HK\$800 or above for each order. The above charges and free delivery apply only to domestic standard express services provided by SF Express. We may not cater for other delivery request or additional charge may be applied.

2. CANCELLATION POLICY:

Failure to make payment within 3 days after order is submitted, the order will be automatically cancelled without notification. Cancellation by customers is not accepted after payment is received.

3. SAFETY AND ALLERGY GUIDELINES:

As products of Jan's Aesthetics of Nature ("JAN") are hand-made of naturally derived ingredients, the texture could be slightly different for different batch of products. Individual results from JAN's products may vary depending on skin type, sensitivity, age, medical history and skin care history, as well as how the product is stored and applied.

JAN's products are made with naturally derived ingredients, which in rare cases may cause skin reactions on susceptible individuals, especially if the products contain essential oil.



If you have sensitive skin or are uncertain about the sensitivity, please do a patch test before use. Please consult your doctor if there is any cuts or infection, etc. on your skin.

All products are for external use only.

All products have to be kept in dark, cool and dry place. Product quality can change due to temperature and humidity.

In case of any adverse skin reaction, discontinue use immediately and rinse the affected area in cool water. Contact your doctor immediately if symptoms persist.

4. LEGAL DISCLAIMER:

The information on this webpage is provided only as a guide. Although every effort has been taken to ensure that information published on this site is correct and up to date, JAN cannot guarantee the accuracy of all information presented, and accepts no liability in respect of any omission or error. The customer should always satisfy themselves as to the ultimate suitability of a product for an intended application. JAN accepts no legal responsibility or liability in the unlikely event for any adverse consequences resulting directly or indirectly from the use of our products.



條款及細則

顧客於本店購物時代表已明白及閱讀並明白此條款及細則及免責聲明

1. 購物及送貨流程

i)閣下可使用信用卡、Paypal, 銀行過數或轉數快 (FPS) 支付帳單

ii) 如使用銀行過數或轉數快 (FPS)

- 請於下單後 3 天內付款

- 請把入數紙或其他入數證明以 WhatsApp 或 Signal (6087-3331) 發給我們，或電郵到 contact@janshk.com。

- 我們收到款項後會跟您確認

ii) 確認收款後，您的訂單便會加入下一個生產期。在正常情況下，產品會於完成下單及付款後一星期內寄出。

iii) 訂單只限寄香港地址。每張訂單，按你揀選的運輸方法，我們會收取 30 港元運費。淨訂單金額達 800 港元，運費將獲得豁免。以上收費及運費豁免只適用於順豐速運的標準快遞服務。如有其他運輸要求，我們將不會處理或會收取附加費用。

2. 訂單取消

請於下單後 3 天內完成付款。如於限定時間內未能收到款項，你的訂單將會被自動取消，我們並不會事先通知。訂單於付款後便不能取消。



3. 安全及敏感指引

Jan's Aesthetics of Nature ("JAN") 的產品使用天然材料製作而成，因此每一批產品的質地有可能有輕微的不同。每個人在使用 JAN 的產品後均有機會出現不同的效果，這有可能因為皮膚性質的差異、敏感度不同、年齡、病史、過往護膚過程、甚至產品的儲存和使用方法等原因影響。

JAN 的產品使用天然材料製作而成。然而，在極少的情況下有些客人仍有機會出現一些皮膚反應或過敏，尤其是一些含香薰精油的產品。

本店建議如顧客的皮膚容易過敏或不確定自己皮膚狀態，請先在小範圍做皮膚過敏測試及瞭解自己肌膚的敏感源。如肌膚上有傷口或皮炎等，請先諮詢醫生意見。

本店的所有產品均為外用。

本店的所有產品均需擺放於陰涼、乾爽地方。產品有可能受到溫度或濕度的影響而變質。

如使用任何產品後感到任何不適，請即停止使用並以清水沖洗被影響的皮膚範圍。如不適情況持續，請及早就醫。

4. 免責聲明

本網站所提供的資料只供參考。儘管我們已盡力確保於本網站登載的資訊均為正確及最新，但 JAN 並沒有就本網站資料的準確性、適用性、可應用性或完整性作出任何陳述。對於使用或依賴本網站上的資料或任何其他在本網站登載或連接到本網站的資料所造成的任何損失或損害賠償，本店概不承擔任何法律責任，包括但不限於任何錯誤、誤差、紕漏、侵權、誹謗、虛假陳述或其他可觸犯或導致任何申索或投訴的資料或紕漏。JAN 無論在任何情況下不會為顧客皮膚不適（任何原因）而付上任何法律責任或賠償。